

# How to Install Microsoft Authenticator for Android

**Note:** You will need your primary work computer and your phone to complete this process.

**Note:** If you have purchased a new phone and need to switch over to the new device, Call: 888-422-5737 say directory and dial ex. 628-4357.

- Have your Thrivent writing number handy
- Let them know you're trying to access [Partner.Thrivent.com](https://Partner.Thrivent.com)

**Note:** If you already have Microsoft Authenticator on your phone, skip to step #7 below.

1. Log into the Play Store on your Android and install the Microsoft Authenticator app.
2. After the app has downloaded, tap Open.



Microsoft  
Authenticator  
Microsoft Corporation

4.5 ★  
50K reviews

10M+  
Downloads

**E**  
Everyone ⓘ

### 3. Tap **Accept**

If you receive a prompt to "Allow Authenticator to send you notifications", tap **Allow**.



## Microsoft respects your privacy

We collect required diagnostic data to keep the app secure and updated. This does not include any personal data.

Accept

[Microsoft Privacy Statement](#)

### 4. Tap **Continue**.



## Help us improve Microsoft Authenticator

By allowing us to collect additional non-personal data, you can help us improve the app.

You can turn this on or off at any time in the Settings page


Help improve the app by sharing your app usage data

Continue

[Microsoft Privacy Statement](#)

## 5. Tap **Scan a QR code**.

If you already have an account already added, in place of this screen, it will show your accounts. Simply click on the + in the upper right hand corner to add the account after this step.


12:39   
◀ App Store 📶 🔋 [Skip](#)



### Peace of mind for your digital life

Secure your accounts with multi-factor authentication.

 Sign in with Microsoft

 Add work or school account


 Scan a QR code

You can get a QR code from your organization or account provider, such as Microsoft, Google, or Facebook


[Restore from backup](#)

6. Tap to **Allow** or **While using the app** to allow Authenticator to take pictures and record video (you will need this to scan the QR code later in this process).

Your camera will be activated. Don't back out of this – you'll need in one of the next steps.

 Allow **Authenticator** to take pictures and record video?

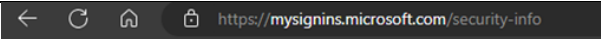
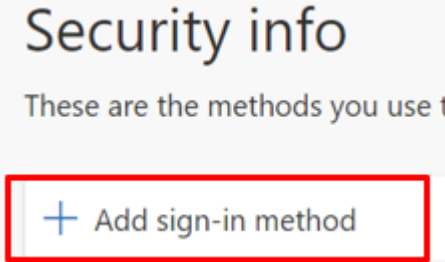
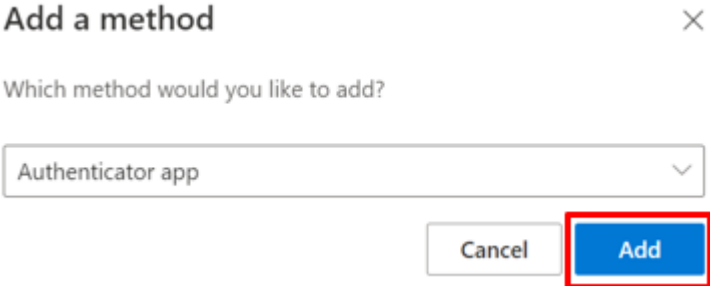
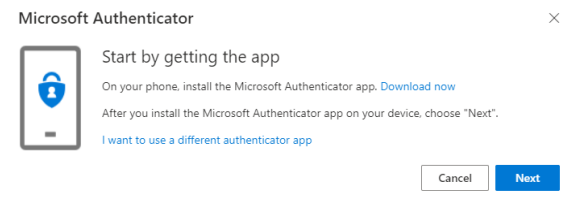
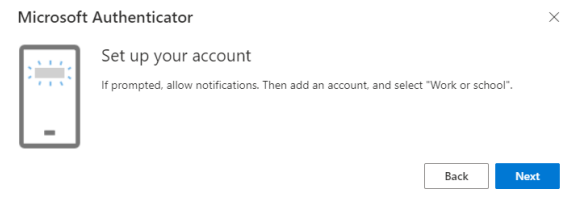
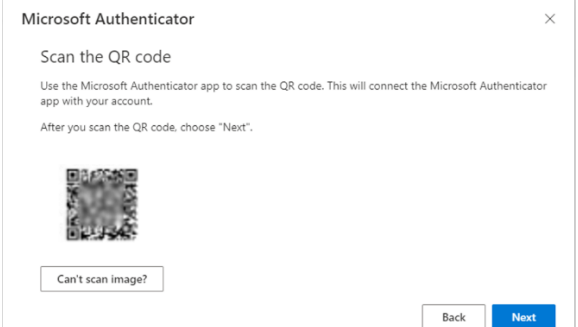
DENY **ALLOW**

  
Allow **Authenticator** to take pictures and record video?

**While using the app**

Only this time

Don't allow

<p>7. From your primary work computer, use <b>Edge</b> or <b>Chrome</b> to <b>log into the following link</b>. You will need to copy the link or type it.</p> <p><a href="https://mysignins.microsoft.com/security-info">https://mysignins.microsoft.com/security-info</a></p>	
<p>8. On your computer, click <b>Next</b> on the “More information required” screen.</p>	
<p>9. Select Authenticator app and click Add.</p>	
<p>10. On your computer, click <b>Next</b> on the “Start by getting the app” screen.</p>	
<p>11. On your computer, click <b>Next</b> on the “Set up your account” screen</p>	
<p>12. Using your phone, <b>scan the QR code</b> on your computer (hold your phone with camera activated over the QR code).</p> <p><b>Note:</b> Do not scan the QR code in this article. Scan the QR code generated by following the previous steps.</p>	


13. On your computer, click **Next** on the scan the QR code screen.

Microsoft Authenticator

Scan the QR code

Use the Microsoft Authenticator app to scan the QR code. This will connect the Microsoft Authenticator app with your account.

After you scan the QR code, choose "Next".



Can't scan image?


Back Next

14. On your computer, a "Let's try it out screen" will open.

Microsoft Authenticator

Let's try it out

Approve the notification we're sending to your app.



Back Next

15. You will then be prompted to complete a number match. Input the the numbers that appear on your computer screen into the app and tap **Yes**.

Microsoft

Approve sign in request

Open your Authenticator app, and enter the number shown to sign in.

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No numbers in your app? Make sure to upgrade to the latest version.

[can't use my Microsoft Authenticator app right now](#)

[More information](#)

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Are you trying to sign in?

Thrivent Financial

Enter the number shown to sign in.

Enter number here


YES

NO, IT'S NOT ME

I CAN'T SEE THE NUMBER

16. On your computer, click **Next** on the "Notification Approved" screen.

Microsoft Authenticator

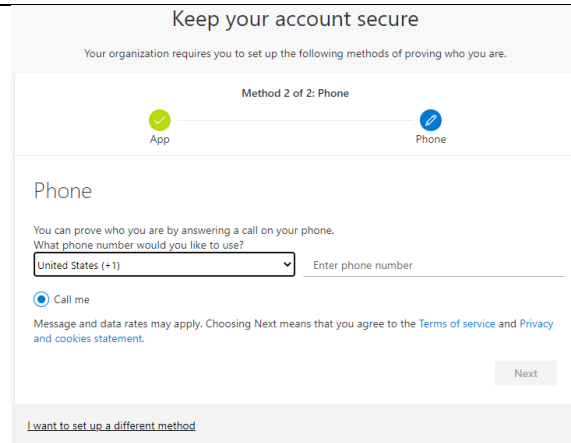


Notification approved

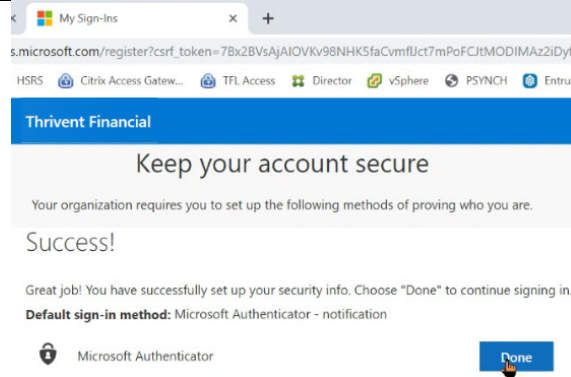
Back Next

17. If you are brought to a **Security info** screen, you can close the window and set up is complete.

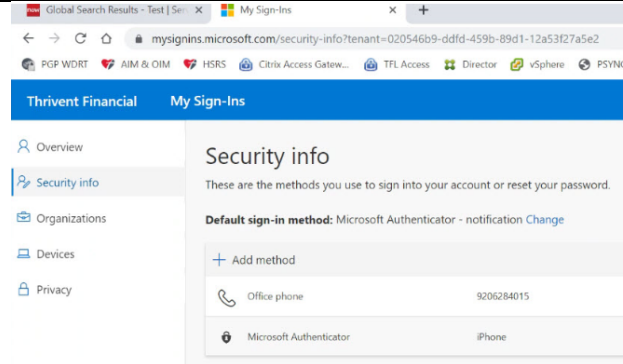
If you are not brought to this screen continue with the next step.



18. On your computer, click **Done** on the "Success!" screen.



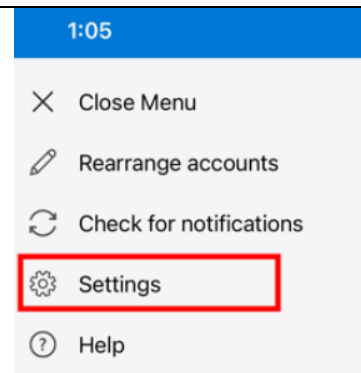
19. The "Security Info" Screen will appear on your computer. **Close out** of this screen, no further action is needed on the computer.



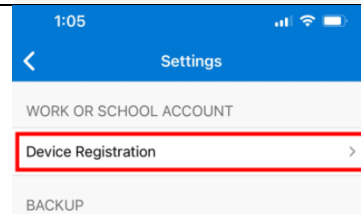
### Register Device

20. Within the Authenticator App, tap the menu icon (three dots) in the upper right of the screen.

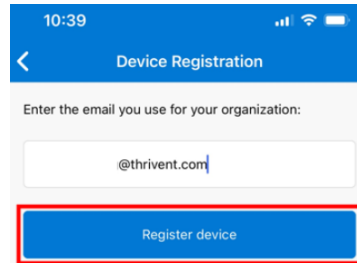
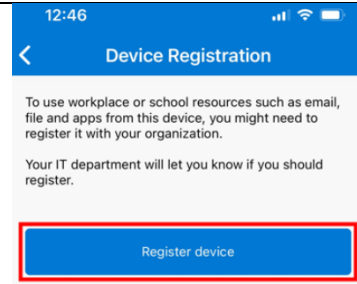
21. Select **Settings**.



22. Select **Device Registration**.

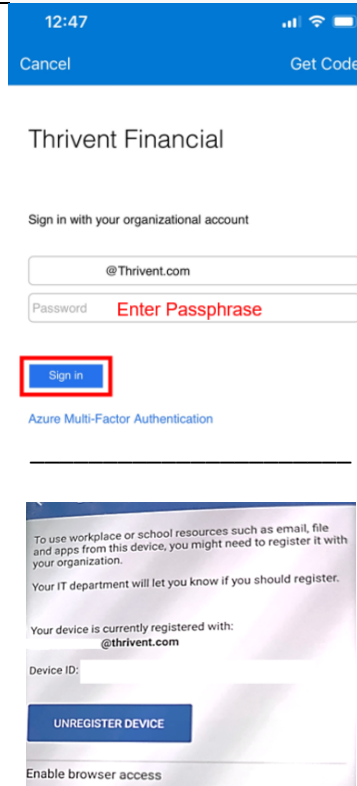


23. Tap **Register Device**. Enter your [f0####@thrivent.com](mailto:f0####@thrivent.com) id (ie [F012345@thrivent.com](mailto:F012345@thrivent.com)), then tap **Register Device** again.



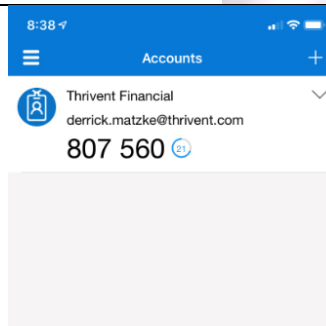
24. If prompted, enter in your [f0####@thrivent.com](mailto:f0####@thrivent.com) id (ie [F012345@thrivent.com](mailto:F012345@thrivent.com)) and passphrase. Tap **Sign in**.

Authenticator will now display as being registered with your Thrivent ID.



25. If you receive a code screen on your phone, **close out** of the App, this code is not needed.

The Microsoft Authenticator App is now installed. **Do not** delete this App.



**For more assistance contact the Technology Service Center.**

- Call: 888-422-5737 say directory and dial ex. 628-4357

- Have your Thrivent writing number handy

Let them know you're trying to access [Partner.Thrivent.com](https://Partner.Thrivent.com)