

How to Install Microsoft Authenticator for iOS

Note: You will need your primary work computer and your phone to complete this process.

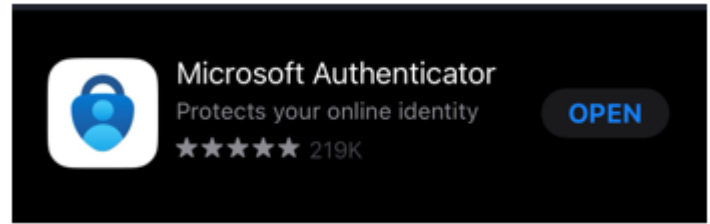
Note: If you have purchased a new phone and need to switch over to the new device Call: 888-422-5737 say directory and dial ex. 628-4357.

- Have your Thrivent writing number handy
- Let them know you're trying to access Partner.Thrivent.com

Note: If you already have Microsoft Authenticator on your phone, skip to step #8 below.

1. Log into the **App Store** on your iPhone and download the **Microsoft Authenticator app**.

2. After the app has downloaded, tap **Open**.



3. Tap **Accept**.



Microsoft respects your privacy

We collect required diagnostic data to keep the app secure and updated. This does not include any personal data.

Accept

[Microsoft Privacy Statement](#)

4. Tap **Continue**.



Help us improve Microsoft Authenticator

By allowing us to collect additional non-personal data, you can help us improve the app. You can turn this on or off at any time in the Settings page

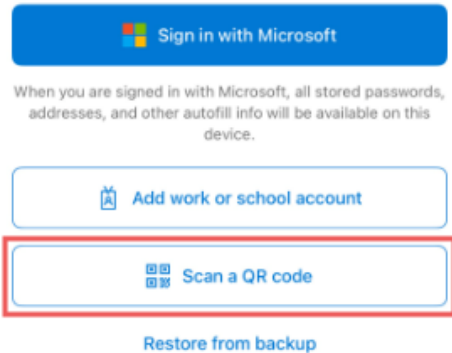
Help improve the app by sharing your app usage data

Continue

[Microsoft Privacy Statement](#)

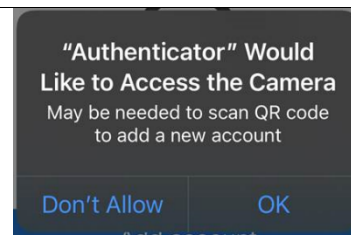
5. Tap **Scan a QR code**.

If you already have an account already added, in place of this screen, it will show your accounts. Simply click on the + in the upper right hand corner to add the account after this step.

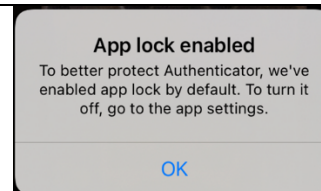


6. Choose **OK** to allow Authenticator to access the camera (you will need this to scan the QR code later in this process).

Your camera will be activated. Don't back out of this – you'll need in one of the next steps.



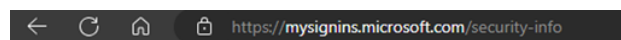
7. If prompted tap **OK**.

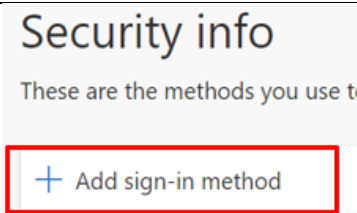
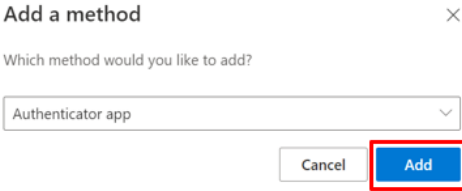
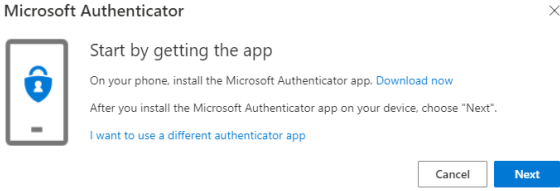
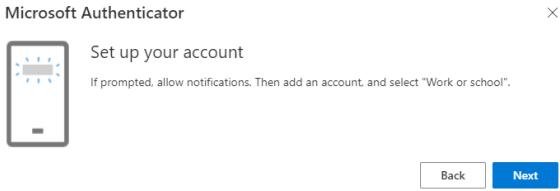
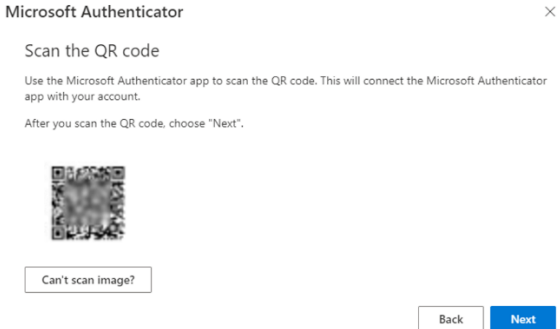
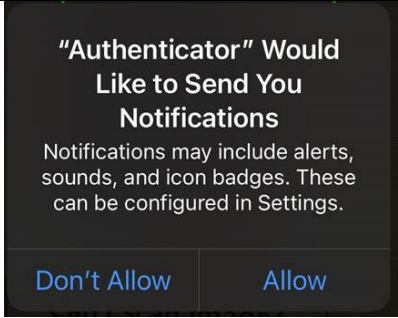


8. From your primary work computer, use **Edge** or **Chrome** to **log into the following link**. You will need to copy the link or type it.

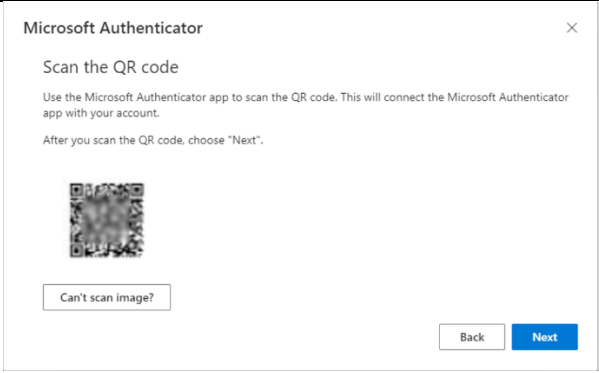
Note: Steps 8-11 are all done on your computer and will generate the QR code needed to complete the set up.

<https://mysignins.microsoft.com/security-info>

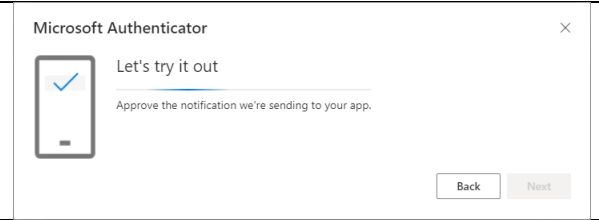


<p>9. Click Add sign-in method.</p>	
<p>10. Select Authenticator app and click Add.</p>	
<p>11. On your computer, click Next on the "Start by getting the app" screen.</p>	
<p>12. On your computer, click Next on the "Set up your account" screen.</p>	
<p>13. Using your phone, scan the QR code that is displayed on your computer (hold your phone with camera activated over the QR code).</p> <p>Note: Do not scan the QR code in this article. Scan the QR code generated by following the previous steps.</p>	
<p>14. If prompted tap Allow on the "Authenticator" Would Like to Send You Notifications screen.</p> <p>Note: This prompt will only display if you have notifications turned on for your phone. More information on turning on notifications can be found here, Change notification settings on iPhone - Apple Support</p>	

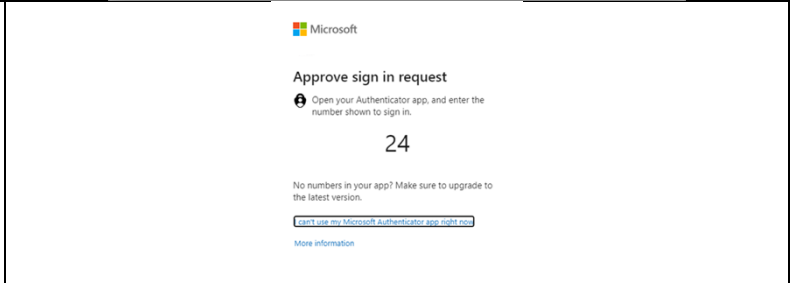
15. On your computer, click **Next** on the scan the QR code screen after you have scanned the QR code..



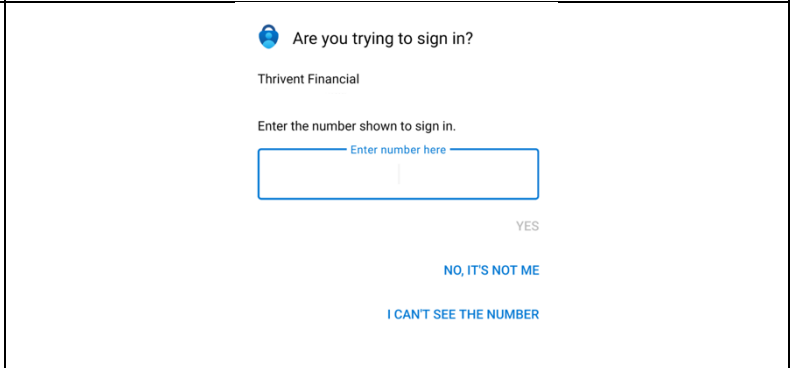
16. On your computer, a "Lets try it out screen" will open.



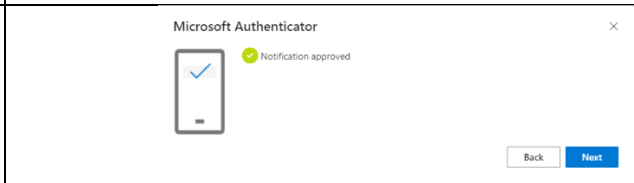
17. You will then be prompted to complete a number match. Input the the two numbers that appear on your computer screen into the app and tap **Yes**.



18. On your computer, click **Next** on the "Notification Approved" screen.

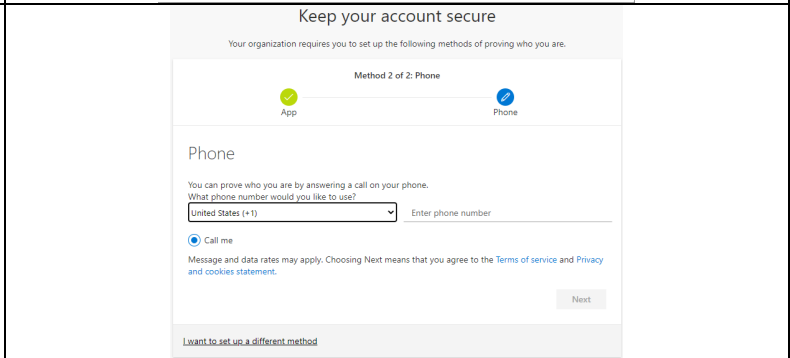


19. On your computer, click **Next** on the "Notification Approved" screen.

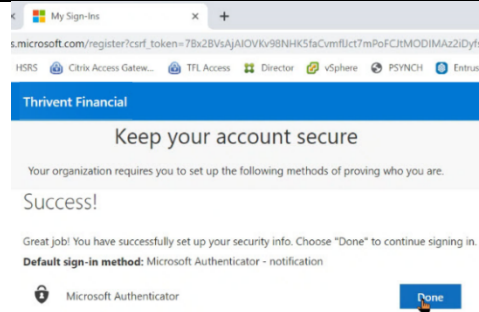


19. If you are brought to a **Security info** screen, you can close the window and set up is complete.

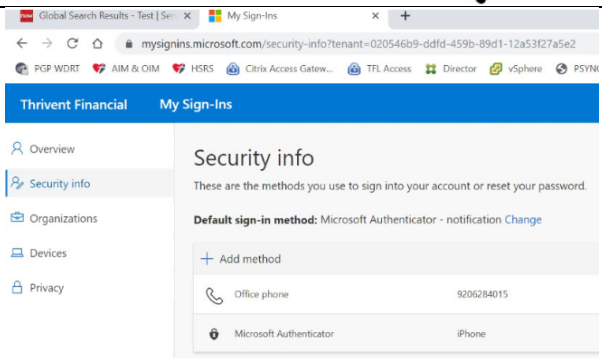
If you are not brought to this screen continue with the next step.



20. On your computer, click **Done** on the “Success!” screen.



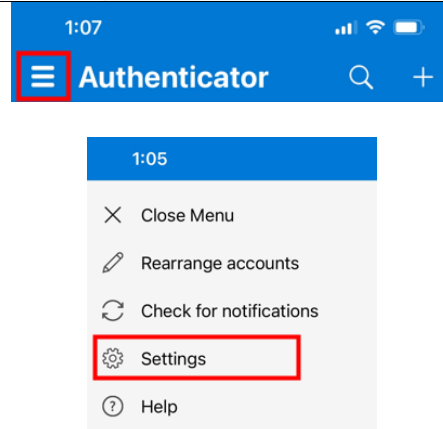
21. The “Security Info” Screen will appear on your computer. **Close out** of this screen, no further action is needed on the computer.



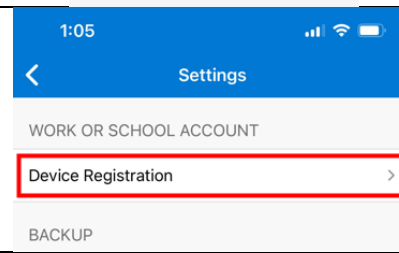
Register Device

22. Within the Authenticator App, tap the menu icon (three horizontal lines) in the upper left of the screen.

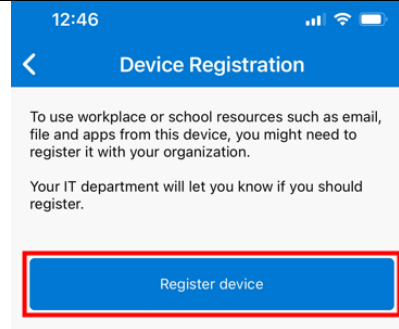
23. Select **Settings**



24. Select **Device Registration**



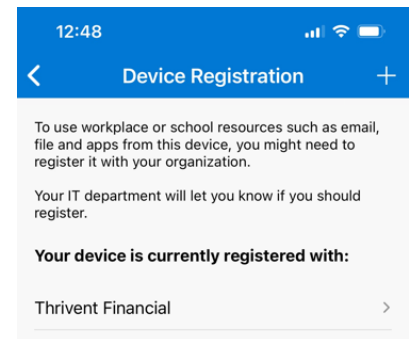
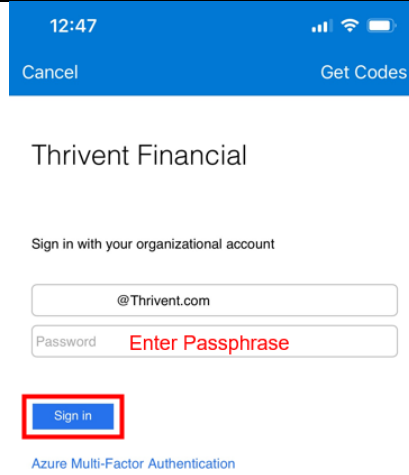
25. Tap **Register Device**. Enter your f0#####@thrivent.com id (ie F012345@thrivent.com), then tap **Register Device** again.





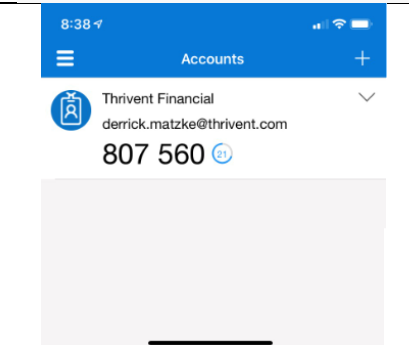
26. If prompted, enter in your f0####@thrivent.com id (ie F012345@thrivent.com) and Passphrase. Tap **Sign in**.

Authenticator will now display as being registered with Thrivent Financial.



27. If you receive a code screen on your phone, **close out** of the App, this code is not needed.

The Microsoft Authenticator App is now installed. **Do not** delete this App.



For more assistance contact the Technology Service Center.

- Call: 888-422-5737 say directory and dial ex. 628-4357
- Have your Thrivent writing number handy

Let them know you're trying to access Partner.Thrivent.com