

Instructions on setting up first time access to Strategic Partners site

Looking for first-time access?

Please follow these instructions to gain access:

1. **Gather your agent writing code** (i.e. F012345, TS12345 or z12345), your e-mail address and decide what password or phrase you would like to use for the Strategic Partners Website. Password minimum requirements include a minimum of 15 characters; you may use letters, numbers, symbols and spaces.
2. Contact Thrivent's Technology Service Center at 888-422-5737, enter the last five digits of your agent writing code and say **Technology**.
3. When you reach a Technology Service Center representative, please **share that you are a Strategic Partner**. If prompted for your manager's name, say **"Doug Grove"**.
4. Provide the agent code/username and your e-mail address to the representative for verification.
5. Provide the password you would like to use for the Partner Website.
6. Once the password is set, complete set-up by enabling Multi-Factor Authentication. Thrivent recommends using Microsoft Authenticator. Please install this before your first login attempt as you will be prompted at login for authentication.
 - [How to install Microsoft Authenticator for Android](#)
 - [How to install Microsoft Authenticator for iOS](#)
 - [Download and Install the Microsoft Authenticator App](#)
 - [Add Personal Accounts to the Microsoft Authenticator App](#)
7. Login to <https://partner.thrivent.com> Your username is your writing number + @thrivent.com (i.e, F012345@thrivent.com) and the **password** that you set with the representative.